# 6-in-1 USB-C Docking Station & Laptop Stand



### **User's Manual & Quick Start Guide**

### 2-Year Warranty & USA-Based Tech Support

For tech support, email us at: <a href="mailto:support@clearclick.com">support@clearclick.com</a>

Extend your warranty to 3 years for free by registering at: <a href="https://www.clearclick.com/register/">www.clearclick.com/register/</a>



#### **Extend Your Warranty for FREE!**

Extend your warranty by one year for free simply by registering your product at:

www.ClearClick.com

#### **Browse All Our Products!**

If you're looking for fun, unique, and easy-to-use technology, we've got it! Please visit our website to browse all of our products:

www.ClearClick.com

#### **Safety Precautions – Important, Please Read:**

- 1. Do not disassemble the unit.
- 2. Do not permit children to use or play with this device.
- 3. Please note that the device and/or plugged in USB drives may become very warm during use.
- 4. Do not operate the unit around water or rain. Do not operate the unit around any kind of machines or appliances (other than computers).
- 5. Turn off and unplug the unit when not in use.
- 6. Use only the included accessories with the device.

#### 2-Year Warranty

Your purchase comes with a **2-year warranty**. This means that if anything goes wrong with the unit (other than accidental damage) within the first year of ownership, we will replace the unit for free, 100% at our cost. Contact us at <a href="mailto:support@clearclick.com">support@clearclick.com</a> with any issues.

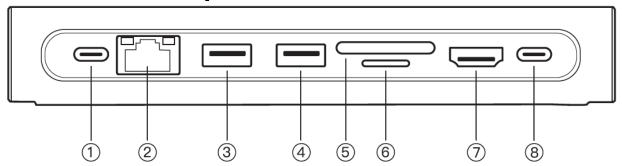
#### What's In The Box?

- USB Docking Station / Laptop Stand x 1
- USB-C to USB-C High-Speed cable x 1
- User's Manual x 1

#### **Product Specifications**

- Suitable for laptops and tablets with full-featured USB-C port (see page 6)
- System support: Windows / Mac OS X / Android
- Product size: 10.2\*9.5\*1 inches
- Product weight: 18.2 ounces
- Support USB 3.0\*2: 5Gbps transfer rate
- HDMI port supports 3840\*2160p@30hz, 1080p@60Hz
  HD video output
- PD 3.0 support: max output up to 87W, max input up to 100W
- LAN support ethernet speed up to 1 000Mbps
- SD/microSD support rate up to 480Mbps (Note: cannot use both SD/microSD slots at the same time)
- USB-C Host: connect to a laptop

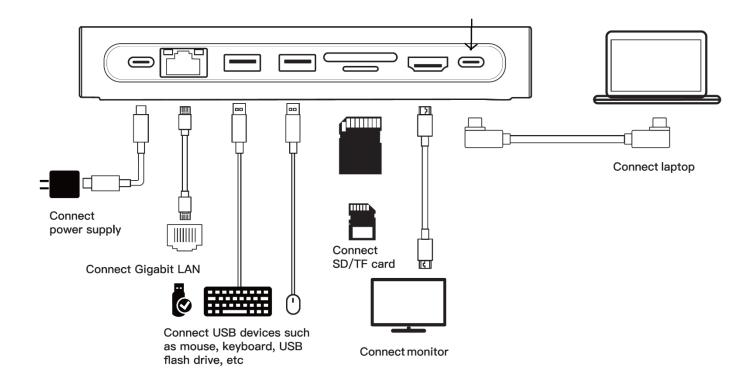
#### **Function Description**



- **1. USB-C PD**: Supports 87W max output power (for USB-C charging). Supports power input (if additional power required for hard drives, etc.) of up to 100W max.
- **2. G-LAN:** Ethernet port supporting up to 1000Mbps.
- **3. & 4. USB 3.0 Ports (2):** Supports USB 3.0 at a data transmission rate of up to 5Gbps.
- **5. & 6. SD/microSD**: Slots for SD/microSD card (NOTE: Cannot use both SD/microSD slots at the same time).
- **7. HDMI**: Supports HDMI video output resolution at up to 4K@30Hz. (NOTE: Requires DisplayPort1.4 support on your laptop's USB-C port.)
- 8. HOST: Connect to your laptop.



**USB-C to USB-C High Speed Cable**: Features on/off power switch control to reduce the need to plug/unplug the cable from your laptop.



Connect your laptop to the port shown by the arrow.

Ensure the switch on the USB-C cable is turned ON.

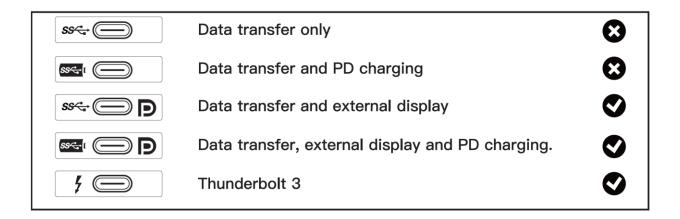
Note: some devices such as external hard drives may require additional power. In these cases, connect a USB power supply to the port shown above.

### FAQ's & Troubleshooting

#### 1. The HDMI port isn't working.

A) Please confirm that your laptop has a full-featured USB-C port or Thunderbolt 3/4 port in order to use the HDMI port for multiple displays.

USB-C ports look the same, but they have some differences. There are 4 types of USB-C ports. Please refer to the table below.



- B) Please double check that your HDMI cable is working.
- C) Please try attaching a power supply to the docking station's PD charging port to supply

additional power to the docking station.

# 2. Why is my power supply 130W output, but I only get 87W output from the PD charging port?

The docking station's PD charging port only supports up to 87W power output.

## 3. The video output from the HDMI port is not 4K@30Hz.

Please confirm whether your laptop's USB-C port supports DisplayPort 1.4. You will only get 4K@30Hz HDMI output if your laptop supports this resolution output from its USB-C port.

### 4. The HDMI output / monitor is flickering.

- A) Please try unplugging and replugging all cables.
- B) Please try rebooting your computer.
- C) Please try attaching a power supply to the docking station's PD charging port to supply additional power to the docking station.

#### 5. USB devices are not recognized.

- A) Please try unplugging and replugging all cables.
- B) Please try rebooting your computer.

# 6. The HDMI output / monitor won't work after the laptop has been sleeping.

- A) Please try unplugging and replugging all cables.
- B) Please try rebooting your computer.

